

# RAYMOND OSUOHA

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## PROFESSIONAL PROFILE

I am an experienced Project Manager with a proven track record of delivering IT Projects using methodologies such as Waterfall and Agile. I am proactive, and resilient, and possess strong leadership and stakeholder management skills. With 6+ years of functional domain expertise in Project Management and Business Analysis, I have successfully managed multi-million-pound projects in the IT industry. My expertise includes integrating new systems into large-scale IT infrastructure using Waterfall and Agile methodologies. I have a demonstrated record of developing, and implementing, Integrating, and maintaining cost-saving business solutions and applications across multiple platforms and environments. My project portfolio includes PMO team management, Government Digital Standard (GDS), Digital Transformation, Applications/Website Development, Digital E-commerce, Data Analysis & Visualization, General Data Protection Regulation (GDPR), Data Migration, Change Management, Target Operating Models (TOM), Customer Relation Management (CRM), Healthcare, and Consultancy solutions.

## KEY HIGHLIGHTS

- Consistently deliver integrated IT project portfolios within agreed budget timescales and quality standards
- Proven expertise and liaising with stakeholders at all levels to deliver business solutions related to IT infrastructure and software development project management.
- Hold the team accountable to delivery schedules and ensure timely submission and agreement of client change and variations, maximizing contract revenue and margin growth opportunities.
- Committed to continuous personal and professional development, consistently expanding knowledge and expertise

## EXPERIENCE

**JUNE 2019 – PRESENT**

**PROJECT MANAGER, PETERBOROUGH COUNCIL**

- Delivering innovative and feasible solutions for business transformation of service delivery, leveraging best practices from other local government departments.
- Identify the understand business needs and challenges, conducting research and development to ensure the best-fit digital solution.
- Explore opportunities for business improvement and value maximization, working with a wide range of stakeholders.
- Plan, monitor, and maintain project plans, and adapt communications style for different audiences.
- Build comprehensive project plans, assign tasks to team members, and evaluate processes for continuous improvement.
- Provide coaching to team members and product managers to ensure successful project delivery.
- Utilize Agile project management methodologies, managing backlogs, workflows,

and sprints.

- Manage project estimation, planning, and resourcing for successful delivery.
- Conduct regular meetings with stakeholders and project teams, addressing issues and risk appropriately.
- Facilitate weekly meetings with stakeholders and the project team to ensure a smooth exchange of information occurred.
- Identified issues, risks, and dependencies, proactively mitigating and escalating into the appropriate governance channels where required.

**JUNE 2018– MAY 2019**

**IT PROJECT MANAGER/ SCRUM LEAD, CIELUM SPAIN**

- Delivering websites/apps projects from end-to-end within time scope and budget.
- Owning and managing the scope of the project/product
- Completed mobile app software programs such as Novelty Drone security system.
- Always Supporting with escalations/ blockers
- I Ensure Security reviews are completed where necessary
- I facilitate the Coordinating and leading of regular meetings with the Business, Sponsor, and stakeholder

**FEB 2015 – MAY 2018**

**PROJECT MANAGER/BA, KENLEY SOLUTIONS GHANA**

End-to-end exposure to IT projects, engaging with stakeholders and shaping their ideas and objective into requirements and a clear scope,

- Developed project plans based on the objectives and milestones
- Identified issues, risks, and dependencies, proactively mitigating and escalating into the appropriate where required.
- Developed and maintained relationships with key suppliers and third parties that were involved in the project delivery.
- Prioritize the requirements using MoSCoW and ensured Must-have priorities form part of the agreed Minimum Viable product (MVP) and drove the goal of quick and continuous delivery to the client.
- Identified and managed stakeholders' expectations at different levels of engagement.
- Constantly introduced best practices in the development of product backlogs/Kanban boards etc. for the digital product or platform development (web/mobile/data analytics/omnichannel etc.).

**JAN 2011 – JAN 2015**

**ICT CONSULTANT/FRONT-END DEVOP, SMART ROUTING SYSTEM(SRS)**

- Team leader on software development SRS.
- Maintained positive relations with all stakeholders while working for clients
- companies on a contract basis.

- Experience with large integration projects, knowledge of API (Application Programming Interfaces) protocols, and applications for the transfer of data (desirable).
- Used defined software life-cycle methodologies.
- Reviewed and implemented test strategies for software products.
- Code/debug sophisticated programs using design specifications.

## EDUCATION

SEPT 2002 - MAY 2003

**DIPLOMA/E-TECH/JAVA/SQL**, NIIT NIGERIA

JUNE 2004 – FEB 2005

**TRAINING & CERTIFICATION/LINUX**, NIIT NIGERIA

OCT 2006

**TRAINING & CERTIFICATION/MULTIMEDIA/WEB-AUDITING**, NIIT GHANA

OCT 2007/MAY 2011

**DEGREE/HUMAN RESOURCE MANAGEMENT**, CENTRAL UNIVERSITY GHANA

AWARD: International Student President 2010

JULY 2021

**TRAINING & CERTIFICATION:**

**COMPTIA IT FUNDAMENTAL**, ITONLINELEARNING

**COMPTIA A+**, ITONLINELEARNING

**BUSINESS ANALYSIS**, ISEB BCS

**PRINCE2AGILE**, AXELOS

## SKILLS - TECHNICAL/PERSONAL

- Good understanding of ERP implementation, Networking, migration/SaaS/PaaS/IaaS
- Good General Ledger Experience
- Waterfall, Agile, Scrum, Lean, Kanban, and six sigma Methodologies
- Good understanding of SDLC/GDS/UX Researcher/UAT
- Salesforce/ServiceNow CRM consultant
- Jira & Confluence, Azure DevOps & Git, Office 365 suite, Project Professional, Gantt chart, roadmap, Balsamiq, Figma, SQL, Power Bi
- Internal & External Stakeholder Management/Engagement
- Contingency and analytical skills
- Good Communication/Risk management
- Budgeting & Forecasting
- Change Management (ADKAR Model approach)
- Effective Team and individuals accountable and lead change efforts
- Agile Project Management
- Product Lifecycle

## ACTIVITIES

I have a passion for soccer, tennis, reading and elite seminars

## LANGUAGE

English